



## Menominee Casino Resort

### 2nd Posting

**Position** Food Service Wkr- TBird

**Job Status** Part-Time

**Minimum Age** 21

**Wage** \$13.00

**Date Posted** Tuesday, August 24, 2021 12:00:00 AM

**Date Closed**

*FIRST POSTING: OPEN 5 DAYS AND LIMITED TO ANY ENROLLED MENOMINEE TRIBAL MEMBER. SECOND POSTING: OPEN TO THE GENERAL PUBLIC.*

### SUMMARY

Responsible for providing quality dining service to all Guest in an efficient, courteous and professional manner displaying a high standard of Guest services.

### ESSENTIAL DUTIES AND RESPONSIBILITIES

- Shall prepare and serve food in accordance with sanitation and health guidelines.
- Shall ensure that employee completes their assigned duties in accordance with sanitation and health guidelines, while maintaining quality standards and preparation schedules.
- Shall be prompt, cheerful, and courteous to Guests at all times.
- Shall maintain a positive and professional disposition at all times.
- Shall work closely with the Thunderbird Supervisor regarding all problems, concerns and issues of the Club.
- Shall set up, clean and maintain safe and healthy environment by keeping kitchen and food service area clean.
- Responsible to prepare and maintaining a quality product.
- Shall clean the dining area, collect trays from the dining area, bar and gaming area. Wash and sanitize trays after each use.
- Shall collect money for sales and make change for guests.
- Responsible to serve the Guests in the Bar Area or Dining Room.
- Shall count bank to ensure accuracy and fill out bank record.
- Shall put away all food items when dining area is closed.
- Shall attend mandatory training when required.
- Responsible for any additional duties as assigned.
- Shall perform other duties as assigned by Thunderbird Supervisor and/or Thunderbird Complex Director.

### QUALIFICATION REQUIREMENTS

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Shall have pleasing personality and the ability to interact with the public in a congenial manner. Candidate must be of good integrity, honest and trustworthy. Must be able to work odd hours, which includes weekends, holidays and evenings. Must be at least 21 years of age or older. Must be able to withstand a background check. Preference given to qualified Menominee or other Native American applicants. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

### EDUCATION and/or EXPERIENCE

Must have high school diploma or equivalent.

Shall have 3 months experience in Hospitality and/or Guest Service in Food and Beverage Industry.

Experience in management or supervisory experience in retail is a plus.



## Menominee Casino Resort

### **SPECIAL QUALIFICATIONS**

Strong organizational and interpersonal skills required.  
Must be TIPS certified within 90 days of employment.  
Must be ServSafe Certified within 90 days of employment.

### **CRIMINAL BACKGROUND MINIMUM REQUIREMENTS**

No person shall be eligible for employment at Menominee Casino Resort/Thunderbird complex if they have been convicted, or have a pending unresolved charge of:

- Any crime which would require compliance with the reporting requirements for sex offenders pursuant to Menominee or Wisconsin law; or
- A felony conviction of any kind in the immediately preceding two years
- A crime of any kind related to gambling in the immediately preceding two years
- A crime of any kind related to theft, fraud, or misrepresentation in the immediately preceding two years;
- A crime of any kind related to a crime of violence, or involving domestic violence, or a drug offense involving sale of drugs, or possession with intent to sell drugs during the immediately preceding 2 years.

### **LANGUAGE SKILLS**

Ability to read and interpret documents such as safety rules, operating and maintenance instruction, and procedure manuals. Ability to write routine reports and correspondence. Ability to speak effectively with Thunderbird Guests.

### **MATHEMATICAL SKILLS**

Ability to add, subtract, divide, and work with percentages.

### **REASONING ABILITY**

Ability to define problems, collect data/information, establish facts, and draw valid conclusions.

### **PHYSICAL DEMANDS**

The physical demands described here are representative of those that must be met by an Employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

While performing the duties of this job, the Employee is regularly required to use hands to finger, handle, or feel objects, reach with hands and arms; and talk or hear. The Employee frequently is required to stand and walk.

The Employee is frequently required to lift up to 50 lb. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception, and the ability to adjust focus.

### **WORK ENVIRONMENT**

The work environment characteristics described here are representative of those an Employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

The noise level in the work environment is usually moderate. When in the Bar Area and on the mini- Casino Area, the noise level increases to loud.